

# Lang locksmiths ltd.

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Visit us at www.langlocks.com

#### LaGard 33E user information

### Opening the safe

- Enter the six digit combination slowly and deliberately (the stock numbers are 1-2-3-4-5-6).
- A single beep should be heard after each button is pushed and a total of two beeps after the last button.
- Rotate the keypad clockwise immediately after the two beeps are heard.
- Turn the safe's handle (if one exists) and open the door.
- If the keypad does not emit a beep when the buttons are pushed, see troubleshooting below.

## Changing the combination

- 1. Open the safe door and turn the handle to the locked position and turn the key pad to lock the door open.
- 2. Choose a new six digit combination and write the numbers down.
- 3. Press 0 six times (0-0-0-0-0).
- 4. Press in the existing combination.
- 5. Press in the desired new combination.
- 6. Press in the desired new combination again
- 7. Wait 5 seconds.
- 8. Test the new combination with the door open.

Repeat this procedure to change the second combination.

*Note:* If a mistake is made during this procedure, the combination will revert back to the old numbers.

### **Troubleshooting (if the safe will not open)**

Does the keypad emit a beep when the buttons are pushed?

#### YES -

· Replace the batteries (see below).

Or

• Enter the six digit combination and shake the safe handle.

(Pressure from excessive or poorly placed contents could be causing the lock to bind.)

#### NO -

· Replace the batteries (see below).

Or

• The lock may be in penalty mode if an incorrect combination has been entered four times.

Leave the lock alone for six minutes and try the correct six digit combination again.

Contact our service center if these suggestions do not seem to help.

## Replacing the batteries (Use only brand name alkaline batteries).

- 1. Open the safe door. (Using the emergency power connections on the front of the keypad if necessary)
- 2. Locate the black battery box, usually on the backplate or inside the safe door.
- 3. Open the box and replace the one 9 volt <u>or</u> six "C" cell batteries housed inside
- 4. Replace the box cover and test the existing combination(s) with the door open several times.
- 5. Close the door and test again.

Note: The lock will retain a combination during a loss of power. If the lock doesn't respond after changing the batteries, wait six minutes and try again.